

REPROVISIONING OF NIGHT SUPPORT SERVICE

Report by Director – Strategic Commissioning & Partnerships

Scottish Borders Council

25 January 2024

1 PURPOSE AND SUMMARY

1.1 Further to the Night Support Service pathfinders in Tweeddale and Berwickshire, subsequent public consultation, this report proposes a reduction in the number of Night Support Service teams and also the introduction of dawn/twilight shifts. It is also proposed that these teams will provide a rapid response service for any TEC activations in addition to providing planned care for those with complex and critical care needs.

1.2 Given the outcome of both pathfinders, it is evident that a night support service continues to be required, but given the alternative means of providing this service, we now propose a reduction from 5 Night Support teams to 2 as described fully within the IJB paper. These 2 teams would continue to provide planned, critical overnight support to individuals with complex health needs, whilst also providing a Rapid Response service to TEC activations. We also propose to introduce a strict eligibility criterion for critical overnight support. Dawn (6am-noon) and Twilight (6pm-midnight) shifts will also be introduced.

2 RECOMMENDATIONS

2.1 I recommend that the Committee:- Note the contents of the attached IJB paper.

3 BACKGROUND

- 3.1 The pressure on care services nationally, is already taking its toll and it is likely to increase due to demographic change increase in the older people population and increasing complexity of care requirements along with a decreasing workforce pool. Continuing with current models of delivery is not going to be sustainable. New approaches and service delivery models need to be found that will deliver more efficient and effective care, whilst maintaining safe and good quality services.
- 3.2 The Adult Social Care department carried out pathfinders in Tweeddale in September 22 and Berwickshire in July 23. Following these pathfinders, it was evident that there were variations in level of need across the two localities and as such it was concluded that a night support service continues to be required. Given the alternative means of providing this service, we now propose a reduction from 5 Night Support teams to 2 as described fully within the IJB paper.

4 Consultation

- 4.1 Following the completion of both pathfinders, public consultations were implemented in January 23 and Nov 23. The consultations were completed by Adult Social Care staff, service users and their representatives, members of the public and Health and Social Care Partnership colleagues. Full details of the consultation results can be found within the attached IJB paper.

5 IMPLICATIONS

5.1 Financial

A total recurring saving will be generated amounting to £343,692. Full details of the financial implications can be found within the attached IJB paper.

5.2 Risk and Mitigations

As mentioned in the body of the IJB paper, no increased risks for clients were noted.

5.3 Integrated Impact Assessment

Full IIA's have been completed for both pathfinders and Borders wide rollout. Copies of the Duns Pathfinder and full Borders IIA are included in the attached IJB paper.

5.4 Sustainable Development Goals

This project will positively impact on the following development goals –

- Ensure healthy lives and promote wellbeing for all at all ages

5.5 Climate Change

There will be a positive impact on staff mileage and its associated environmental cost.

5.6 Rural Proofing

No negative impact noted.

5.7 **Data Protection Impact Statement**

There are no personal data implications arising from the proposals contained in this report.

5.8 **Changes to Scheme of Administration or Scheme of Delegation**

There are no changes to be made to the Scheme of Administration of Scheme of delegation.

6 **CONSULTATION**

6.1 CMT have been consulted, along with service users, members of the public and Health and Social Care staff. All Night Support Staff are aware of the possible changes to the Night Support Service provision. In addition to these consultation and to increase the awareness of the availability of TEC its capabilities and functions a number of sessions have been held for social work colleagues and members of the public and NHS. These sessions will continue to be held in localities to ensure continued presence in the public domain.

6.2 Trade unions have been consulted and updated throughout the duration of this project at monthly Trades Union Consultation Meetings. They have also been invited to attend group staff meetings. Trade Unions are aware of the possible changes to the Night Support Service provision.

Approved by

Jen Holland

Director – Strategic Commissioning & Partnerships

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Background Papers: [insert list of background papers used in compiling report]

Previous Minute Reference: [insert last Minute reference (if any)]

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